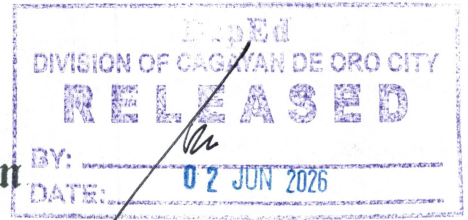




Republic of the Philippines  
**Department of Education**  
REGION X  
DIVISION OF CAGAYAN DE ORO CITY



Office of the Schools Division Superintendent

02 June 2026

DIVISION MEMORANDUM  
No. 517 s.2026

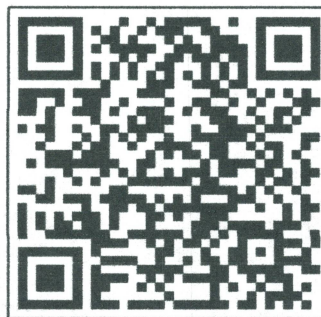
IMPLEMENTATION OF OPLAN BALIK ESKWELA 2026 (OBE)  
TICKETING SYSTEM

TO: Assistant Schools Division Superintendent  
Public Schools District Supervisors and Districts-in-Charge  
Public Elementary and Secondary School Heads  
This Division

1. Relative to the implementation of **Oplan Balik Eskwela (OBE)** for School Year 2026-2027, this Office announces the adoption of a DepEd CDO **OBE Ticketing System** to facilitate the efficient documentation, tracking, monitoring, and resolution of concerns received from stakeholders during the OBE period from June 1 to 11, 2026.
2. In line with this, schools are hereby directed to undertake the following activities:
  - a. Adapt the DepEd CDO-OBE Ticketing System within the OBE Public Assistance Command Center (OBE-PACC) to log all queries, requests, and complaints, using the school's own logging/monitoring system. Each concern must be assigned a unique ticket number for monitoring and resolution.
  - b. Designate a teaching or non-teaching personnel to manage the ticketing system, ensuring prompt acknowledgment and appropriate action on each concern.
  - c. Input all concerns into the official reporting platform through the following

**Memo Link and QR Code:**

<https://forms.office.com/r/iFMuy4bPXe?origin=lprLinkforms.office.com>



Address: Fr. William F. Masterson Ave., Upper Balulang, Cagayan de Oro City  
Telephone: (088) 855-0044, (088) 855-0047, (088) 328-2142  
Email Address: [cagayandeoro.city@dep.gov.ph](mailto:cagayandeoro.city@dep.gov.ph)  
Website: <https://depedcdo.net/>

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| Doc. Ref. Code | SDO-OSDS-F004 | Rev  | 00     |
| Effectivity    | 11.03.25      | Page | 1 of 2 |



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3. In adherence to the **Equal Opportunity Principle (EOP)**, inclusive and fair treatment shall be accorded to all personnel regardless of disability, sexual orientation, gender, age, religion, and ethnicity.
4. For wide dissemination and strict compliance.

  
**ROY ANGELO E. GAZO**  
Schools Division Superintendent

Encl.: DepEd Memo No. 30, s. 2026, Division Memo 513, s. 2026  
Reference: DepEd Memo No. 30, s. 2026, Division Memo 513, s. 2026  
To be indicated in the Perpetual Index

under the following subjects:

SCHOOLS

OPLAN BALIK ESWELA

DM001-OSDS-xx/ implementation of oplan balik eskwela 2026 (obe) ticketing system  
June 02, 2026



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